



H. Parsons

When all you have left are memories...
We take the time to care



Proudly Serving the Illawarra Since 1893

100% Australian • hparsons.com.au • (02) 4228 9622 • info@hparsons.com.au

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About H. Parsons

A Proud History in the Illawarra

The Parsons family association with the Illawarra began on the 24th of April 1839, when Matthew and Puah Parsons arrived in Wollongong after a long journey by ship from the UK.

In 1893 Matthew and Puah's son Henry Parsons purchased the William Hudson Funeral Home, which would later be renamed H. Parsons Funeral Directors, and moved to 135 Keira Street, Wollongong. This signalled the official beginning of the H. Parsons Group of funeral homes in the Illawarra.



Proudly Serving the Illawarra Since 1893

About H.Parsons

Family Owned and Operated

Anthony Parsons joins his father Alan in leading the H.Parsons business. He is committed to continuing the family legacy of being 100% Australian-owned and to delivering professional and caring funeral services for families in the Illawarra.

Proud Locals

Our exceptional team are from the Illawarra region and operate out of our offices in Wollongong, Bulli, Dapto, and Warilla. We are proud to support local businesses where possible to bolster the economy and growth of our beautiful Illawarra.

“We sponsor, donate, and support local charities, sporting clubs, business groups, and community initiatives. I am proud of my family history in the Illawarra community.”
-Alan Parsons



Anthony and Alan Parsons. Anthony is the 5th generation to work in the H.Parsons family business.

Committed to Fair and Transparent Pricing

We believe that every family deserves to give their loved one a dignified and personal funeral that pays tribute to the life they lived. We will help you to design a funeral that meets your loved one's wishes, within your budget.

Our quotes provide a full-price disclosure for all costs and include GST where applicable. Unlike some other funeral providers, we do not pay commissions and we do not mark up the cost from florists, doctors, cemeteries, or other suppliers.

Arranging a Funeral



A bouquet from Edward Grossi's garden, in tribute to his greatest passion. Photo used with the family's permission.

A funeral service is an opportunity to honour your loved one and the life they lived. Funerals are very personal, and it is the role of your funeral director to fulfill your wishes and those of your loved one. Our team is highly experienced, empathetic and dedicated to providing as much assistance as required.

Hopefully you and your family have had an opportunity to discuss what your loved one wanted to happen after they died. They may have created a pre-arranged funeral plan or written a letter of wishes. If this is the case, then most decisions about the funeral will be easy.

If there isn't any kind of pre-planning document, there are some things you should discuss with your family before meeting with us. One of the most important decisions to make is who will be the Applicant.

The Applicant

The Applicant is usually the executor of the will, the next of kin, or a member of the immediate family and is legally responsible for:

- The completion of documentation such as the Application for Permission for Cremation With Statutory Declaration or burial documentation
- The funeral arrangements
- The funeral contract and payment of the funeral account

Preparing for the Arrangement

There is no need to rush. We will care for your loved one until you are ready to arrange the funeral.

The arrangement is a meeting between the applicant and the funeral director. Other family members can attend the arrangement, but the funeral director will take all decisions from the applicant as final. Any changes or updates to funeral details, such as music or a funeral notice, can only be made by the applicant. The applicant is the single point of contact for the funeral director and must be available for calls and clarification.

Things to Discuss Prior to the Arrangement

- Will there be a burial or cremation?
- Do you want a viewing to say goodbye?
- Should your loved one be dressed in clothes or a shroud?
- Will the service be held in a chapel, church, crematorium chapel, at home or other venue?
- Who will lead the funeral? Will you use a celebrant or clergy?
- Will there be a eulogy and/or readings?
- Who will deliver these, family or clergy / celebrant?
- What type of coffin or casket would be most appropriate?
- Do you wish to include a photo presentation?

- Your choice of floral arrangement.
- Will there be a request for donations in lieu of flowers?
- What sort of music will there be?
- Will there be pallbearers? Who will they be?
- Are refreshments required?

We will walk through all your options to create a meaningful and personal tribute to your loved one and the life they lived.

What to Bring to the Arrangement

- Your loved one's Birth Certificate and Marriage Certificate. These documents will assist with completing the NSW Death Registration form.
- Any clothing or personal items that you want to provide for your loved one.
- A photo for the funeral notice and our mortuary team.
- If your loved one had a pre-paid funeral plan or funeral bond, a pre-arranged funeral or a letter of wishes, you should bring these documents with you.



At the Arrangement

During the arrangement, the funeral director will take the time to listen and help you design a funeral service that meets your loved one's wishes and your budget. All of our funeral directors are JPs and will assist you with the necessary paperwork and registrations.

Registry of Births, Deaths & Marriages

We will collect all the information necessary to register the death of your loved one with the registry of Births, Deaths, and Marriages.

Complete a Statutory Declaration (if cremation is chosen)

This is required by the NSW Department of Health. This declaration is asking the funeral applicant to agree that there are no objections within the family for the cremation to take place.

Complete a Burial Form

If burial is chosen, we will need to know if your loved one has a Right Of Burial. If you have any paperwork or certificates issued from the cemetery provider, please bring these with you to the arrangement.

Establish the Following Aspects of the Funeral:

- Type of service
- Location of service
- Will you require a clergy or celebrant?
- Viewings
- Type of coffin
- Place of committal
- Floral tributes
- Visual Life Story Presentation
- Music
- Funeral notices
- Live web streaming of the service



The funeral director will ensure all aspects of the funeral are booked and prepared for the day of service.

Care for Your Loved One

Your loved one is cared for by our professional mortuary team and will be treated with the utmost care and dignity. Our exceptional team has been featured in the media and has received industry recognition.



Luan and Shawnee, our Mother and Daughter team, are both industry-recognised professionals.

Viewing or Time at Home

Some families choose to have time with their loved one prior to the service. This is called a viewing and may be an open casket. In many instances, family and friends are invited to attend.

You might like to have time with your loved one, at home, before we take them into our care. How you want to spend private time with your loved one is something you can discuss with us when you call.

Parsons Ladies

Parsons Ladies offer an extra feminine touch to the care of your loved one and the funeral service.

If you would prefer a female-only team for the arrangement, care, and funeral service, talk to us about Parsons Ladies.

Helping to Care for Your Loved One

If you wish, our team can assist you in personally dressing and preparing your loved one in private surroundings. Many families find participating in the dressing and washing of their loved one to be a special experience and helpful to the healing process.



Style of Service

Cultural and Religious Services

H.Parsons' longevity has allowed us to build strong relationships with the many different cultures and religions represented in our community.

Our team have extensive experience delivering culturally specific funerals such as Orthodox Greek, Macedonian, Serbian and Russian; along with Hindu, Islamic, Buddhist, traditional Christian, and non-denominational styles of funeral services.



Generations of multicultural families in the Illawarra have chosen H.Parsons to conduct their funerals because of our thorough knowledge of the rituals and customs specific to different religions.

Your funeral director will help you to create a meaningful service that best reflects the life your loved one lived. We have four beautiful chapels with options that can be adapted to meet all budgets, cultural, religious, and personal needs.

Funeral Service Locations

The location of a funeral service is not limited to a church or chapel. Other locations chosen by families have included their own homes, public beaches, parks,

sporting clubs and council halls. If your chosen venue is in the Illawarra, it is likely our team have had experience in arranging a funeral service there.

Personalising the Service

We encourage you to make your loved one's funeral service personal and unique. Our staff will assist you in any way to make this happen. Some options include:

- Decorating the space with items that were significant to your loved one such as medals, flags, artwork, trophies, and sporting memorabilia
- Playing your loved one's favourite songs or reading their favourite poem
- Decorating the coffin with photos or artwork



In addition, unique to H.Parsons Wollongong, a scenery projector allows you to project an image across an entire wall. This is a beautiful and simple way to personalise your loved ones funeral service.

Talk to us about your ideas to make the funeral service personal and unique.

Ideas for a Unique and Personal Service

We will help you create a funeral service that reflects your loved one's passions and pays tribute to their life. Our team will assist you in any way, from small personal touches to larger requests that are important to you and your family.

Some simple ideas to consider:

- Place items that were significant to your loved one such as medals, flags, artwork, trophies, or sporting memorabilia.
- Play your loved one's favourite songs or read a poem that was significant to them.
- Decorate the coffin using photos, painting or handprints and messages.
- Show images or videos of your loved one's childhood home, places they travelled or passions they had.
- Ceremonial tributes such as butterfly releases.

We understand that everyone has different needs when it comes to arranging a funeral. We will do what we can to accommodate your needs and create a unique and personal service.



When Rosie's owner passed away, her new owner thought she seemed anxious, so he organised a viewing just for Rosie.



Some families have chosen to decorate coffins with messages and artwork.



The Reflection Wall at H.Parsons Wollongong provides a beautiful way to personalise a funeral service.

Our Chapels

H.Parsons has four beautiful chapels, each with a unique style. The chapels are designed to be versatile, allowing for large and small funeral services to be held comfortably.

Modern at H.Parsons Wollongong



34 Belmore Street, Wollongong

Capacity: 160 seated and additional standing room. Our Wollongong chapel has modern, fresh decor and is a lovely venue for refreshments after the funeral or for hosting a memorial. You can personalise the funeral service with a scene of your loved one's favourite city or a passion they had in life, projected across an entire wall.

Elegance at H.Parsons Bulli



278 Princes Hwy, Bulli

Capacity: 130 seated and additional standing room. Our Bulli Chapel is filled with warm natural light and is styled in neutral, calming tones. The chapel can be adjusted to create an intimate space for funeral services with fewer attendees. There is also a lovely area for refreshments.

Watch a virtual tour of each chapel at: www.hparsons.com.au/locations

Our Chapels

Intimate at H.Parsons Warilla



10 Woolworths Ave, Warilla

Capacity: 90 seated and standing room for up to 50. Recently renovated, our Warilla Chapel is fresh and contemporary. The chapel has a foyer that can be used for refreshments or larger catered memorials.

Traditional at H.Parsons Dapto



4 Princes Hwy, Dapto

Capacity: 160 seated and additional standing room. H.Parsons Dapto is our largest chapel with capacity to seat 160 people and provide additional standing room with TV screens in the foyer. Curtains can be drawn to create a more intimate space.

Watch a virtual tour of each chapel at www.hparsons.com.au/locations

Complimentary Inclusions

In line with our commitment to providing high value, quality funerals to the Illawarra community, we have a number of inclusions that many others offer as 'optional extras.'

Music

Music can set the atmosphere of a funeral service and reflect the personality of your loved one. We will create a playlist of songs selected by you. If you want more than recorded music, we can arrange performances by musicians or vocalists. The cost will be the artist's fee.

Reflection Wall at H.Parsons Wollongong

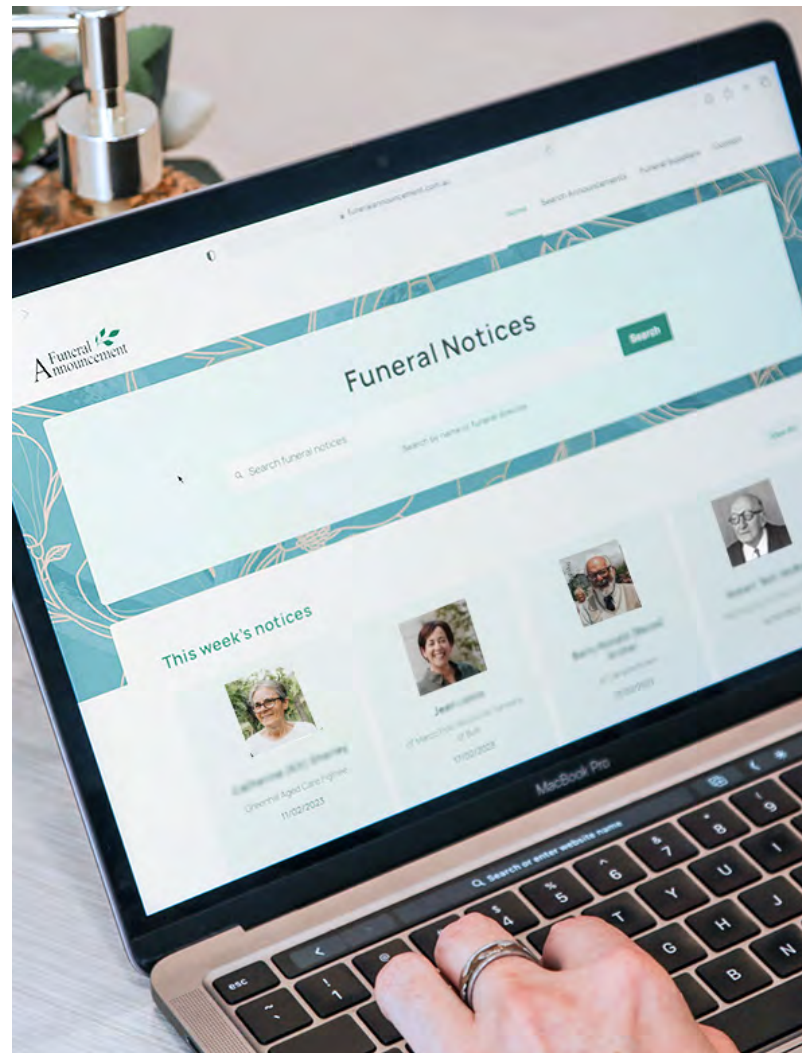
If your service is being held at our Wollongong chapel, you have the option of personalising the service by projecting a meaningful image along an entire wall. We can assist in finding the perfect image for you.

Webcasting and Online Streaming at Our Chapels

Webcasting is a complimentary service at all our chapels. Our Wollongong Chapel has a state-of-the-art projection system with speakers and a microphone so family and friends can attend the service or deliver a eulogy remotely if needed.

Funeral Announcement

Funeral notices are provided as a complimentary service via funeralannouncement.com.au, the Illawarra's leading online funeral notice website. The notice will include a link to a webcast if you have elected to livestream the service, which can easily be shared with family and friends. Traditional funeral notices can also be arranged by our team. The cost will be dependent on the publication.



Other Services We Can Arrange

H.Parsons partner with local Illawarra suppliers and can assist you by making arrangements on your behalf or by putting you in contact with suppliers directly.

Apple Tree Catering

With a focus on pure ingredients from local producers and beautiful presentation, Apple Tree Catering has designed options suitable for funeral services and memorials. Visit appletreecatering.com.au to see menu and beverage packages.

Clergy / Celebrants

A celebrant or clergy can be helpful in officiating the funeral and relieving pressure for mourning family members. When there are specific cultural requirements for the service, clergy are often able to provide expert assistance in religious matters, rituals, and readings. Celebrants and clergy are not associated with H.Parsons Funeral Directors but our team is well acquainted with local providers and can discuss options with you.

Flower Arrangements

We can organise casket sprays, wreaths, and placement flowers to suit your budget. You can choose arrangements that include your loved one's favourite colour. Flowers come from local suppliers, and we don't mark up their cost.

Funeral Stationery

Personalised funeral stationery can include order of service booklets, prayer cards, readings, and bookmarks. We can discuss options with you at the arrangement.

Ceremonial Tributes

Ceremonial tributes, such as butterfly or dove releases, provides a beautiful moment at the end of a service. We can also organise a procession, taking your loved one past a place of significance.





Only fresh ingredients from local suppliers

Sweet • Light Refreshment • Hot Finger Food • Grazing • Beverages



4249 2222

info@appletreecatering.com.au

appletreecatering.com.au



Planning Ahead

Bring peace of mind to you and your family and reduce the financial burden when it comes time to arrange your funeral.

Planning ahead can be as simple as having a discussion with your family and letting them know what you want to happen when you die. This is an opportunity to make sure your wishes are known. You could discuss the type of memorial or funeral service you'd like, the music you'd like played, and anything else that is important to you. We have provided a place for you to record your wishes on page 19 of this booklet.

Pre-Arrange Your Funeral

You can formalise your funeral wishes by meeting with one of our funeral directors and creating a funeral plan.

A funeral plan can be used to outline aspects of the funeral service that are important to you and then given to your family. When the time comes, it will provide much relief for them to know that they are organising a funeral service just the way you wanted it to be.

Planning Ahead Financially

To reduce the financial burden on the family, many people not only record their wishes but also take the next step and pre-pay their funeral. There are different options available, each with different advantages. Our pre-planning specialist can meet with you to explain the options available.

Call 02 4228 9622 to make an appointment.

Assist Your Family by Recording Important Information

There is specific information required when registering the death of a loved one. Family members often don't have easy access to this information, which can add to the stress they are already experiencing. We have provided space on the following pages for you to record the necessary information that will assist your family greatly in the future.



My Personal Information

Your Details

Surname _____ Date _____

First Name _____ Middle Name/s _____

Address _____

Phone Home _____ Work _____ Mobile _____

Email _____

Date of Birth _____ Place of Birth _____

Religion _____ Local Church _____

Occupation _____ Retired Yes No

Aboriginal Origin Torres Strait Islander Origin

Nationality

Naturalisation _____ Date _____

If Born Overseas, Resident of Australia Since _____

Marital Status

Married Never Married Registered Relationship Divorced Widowed Defacto

1st Marriage

Spouse's Surname/Maiden Name _____ DOB _____ DOD _____

First Name _____ Middle Name/s _____

Place of Marriage _____ Date _____ Age when Married _____

2nd Marriage

Spouse's Surname/Maiden Name _____ DOB _____ DOD _____

First Name _____ Middle Name/s _____

Place of Marriage _____ Date _____ Age when Married _____

3rd Marriage

Spouse's Surname/Maiden Name _____ DOB _____ DOD _____

First Name _____ Middle Name/s _____

Place of Marriage _____ Date _____ Age when Married _____

My Personal Information

Parents

Father's Surname _____ First Name _____
Middle Name/s _____ Occupation _____
Mother's Surname _____ Maiden Name _____
First Name _____ Middle Name/s _____
Occupation _____

Children by Birth or Legal Adoption

'M'-Male, 'F'-Female, 'D'-Deceased, 'SB'-Still Born

First Name _____ Middle Name/s _____ DOB _____ M F D SB
First Name _____ Middle Name/s _____ DOB _____ M F D SB
First Name _____ Middle Name/s _____ DOB _____ M F D SB
First Name _____ Middle Name/s _____ DOB _____ M F D SB
First Name _____ Middle Name/s _____ DOB _____ M F D SB
First Name _____ Middle Name/s _____ DOB _____ M F D SB
First Name _____ Middle Name/s _____ DOB _____ M F D SB

Next of Kin

Surname _____ Relationship _____
First Name _____ Middle Name/s _____
Address _____
Phone Home _____ Work _____ Mobile _____
Email _____

Legal Representative

Surname _____ Company _____
First Name _____ Middle Name/s _____
Address _____
Phone Home _____ Work _____ Mobile _____
Email _____

Doctor

Surname _____ First Name _____
Surgery _____
Address _____
Phone Surgery _____ Mobile _____
Email _____

My Funeral Wishes and Relevant Information

Funeral Service Venue _____ Address _____

Cemetery _____ Grave Reservation or New _____

Crematorium _____ Ashes Memorial _____

Cortège Yes No Clergy/Celebrant _____

Eulogy By _____ Funeral/Death Notices _____

Newspaper _____ Newspaper _____

Music Selection 1 _____ Music Selection 2 _____

Music Selection 3 _____ Music Selection 4 _____

Bible Reading 1 _____ Bible Reading 2 _____

Other Readings/Poems _____ Preferred Coffin/Casket _____

Clothing _____ Valuables 1 _____

Valuables 2 _____ Valuables 3 _____

Flowers for Casket _____ Type/Colours _____

Flowers or No Flowers by Request _____ Donations Preferred to _____

Type of Ceremony _____ Involvement by _____

Veteran's Tribute _____ Service No _____

Clubs/Organisations _____

National Flag Yes No Pall Yes No

Pallbearers 1 _____ 2 _____

3 _____ 4 _____

5 _____ 6 _____

Cremation Risks Cardiac Pacemaker or Defibrillator Yes No Other Implants Yes No

Requiem Mass _____

Service Booklets _____ Slideshow of Photos _____

Other Requests _____

FullName _____ Date _____

Signature _____

WitnessName _____

Signature _____



Wollongong (Head Office)

34 Belmore Street,
Wollongong
(02) 4228 9622

Bulli

278 Princes Highway,
Bulli
(02) 4284 3163

Warilla

10 Woolworths Avenue,
Warilla
(02) 4296 7834

Dapto

4 Princes Highway,
Dapto
(02) 4262 0400



info@hparsons.com.au

hparsons.com.au

The H. Parsons Difference

We Take the Time to Care

Arranging a funeral can feel overwhelming, and we understand that every situation is different. We will meet with you as often as required to make organising this final celebration of life smooth for you and your family - before, during, and after the service.

Experienced in Creating Unique and Personalised Funerals

Experience counts and if there is one thing that 130 years of delivering funerals to families in the Illawarra brings, it's an intimate understanding of our region's diverse community and culture.

- **100% Australian**
- **Family-owned, not a corporation**
- **Illawarra local team**
- **No commissions paid**
- **Your loved one is always in our care**
- **Modern facilities and technology**
- **Many complimentary inclusions**

You're Always Welcome

You are welcome to tour our facilities and meet with one of our team to discuss funeral options, at any time. Please phone (02) 4228 9622 to make an appointment.